



Tertiary Education  
Commission

Te Amorangi Mātauranga Matua



TEC Roadshow 2016



# Welcome

Our agenda this afternoon:

- › Tertiary Policy updates
- › SDR technical updates – Ministry of Education
- › TEC Sector Helpdesk updates
- › NZQA and Education New Zealand
- › Studylink updates



**Tertiary  
Education  
Commission**

Te Amorangi  
Mātauranga Matua



# Tertiary Policy Updates

# Tertiary Policy Updates

- › General direction of foundation funds
- › DualPathways Pilot
- › SAC 1-2 Competitive
- › SAC 3-4 Competitive
- › Tu Maia
- › Pasifika Strategy
- › Literacy and Numeracy/Skills Highway





**Tertiary  
Education  
Commission**

Te Amorangi  
Mātauranga Matua



# SDR Updates

Sarah Wang



# Changes for Dec 2016 SDR

# Changes for Dec 2016 SDR

- › Managed Apprenticeship field validations will be changed back to ERROR from Dec 2016 SDR onwards
- › Tertiary education workforce questionnaire for 2016 will be an annual data collection



# MANAAPP field validations changed back to ERROR from Dec 2016 SDR onwards

- › Since Managed Apprenticeship field introduced from August 2016 SDR, we received some feedback from providers and SMS vendors. In view of this feedback, we decided to validate the Managed Apprenticeship field as warnings only for the August 2016 SDR, but the validations will be restored to errors for December 2016 SDR onwards.
- › This means:
  - You will be required to return the Managed Apprenticeship field **from the December 2016 SDR**
  - From the December 2016 return and subsequent returns, the validation of the Managed Apprenticeship field will generate an **ERROR**.



# Tertiary education workforce questionnaire for 2016 will be an annual data collection

- › The workforce questionnaire will be an annual data collection instead of a snapshot data collection from 2016
- › The workforce questionnaire **must** be completed and submitted in January 2017 before the December 2016 SDR can be submitted





# Changes for Apr 2017 SDR

# Changes for Apr 2017 SDR

- › New Source of Funding code 32 - SAC Level 3 and 4 Competitive Process Funding
- › New Source of Funding code 33 - DualPathways (Level 2-3 secondary-tertiary pilot) Funding
- › New funding categories Q3, Q4, Q5 will be introduced from 2017



# 32 - SAC Level 3 and 4 Competitive Process Funding

The new funding source code is 32 - SAC Level 3 and 4 Competitive Process Funding, the changes are effective from the April 2017 SDR onwards.

The following new validations will be added and are applicable from April 2017 SDR Round:

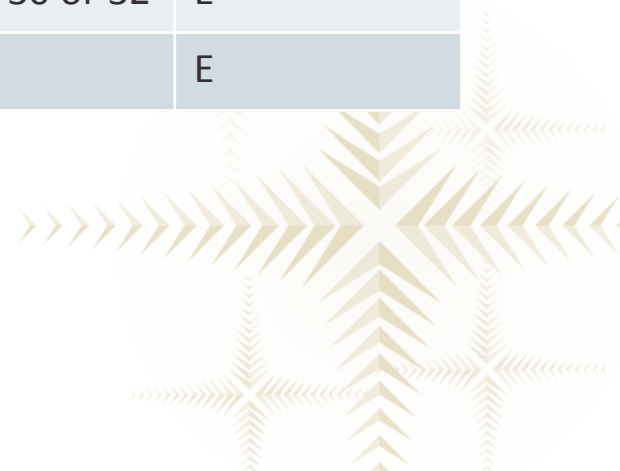
Error Code	Error Message	Error Type
654	FUNDING = 32 and QUAL is not NZQF Level 3 or 4	E
655	FUNDING = 32 and course start date is not greater than 31/12/16	E



# 32 - SAC Level 3 and 4 Competitive Process Funding - Continued

The following existing validations will be altered to include 32 from April 2017 SDR Round:

Error Code	Error Message	Error Type
014	Qualification Code in Course Enrolment is not approved for funding and source of funding is 01, 22, 25, 26, 27, 28, 29, 30 or 32	E
602	ASSIST is 04 and Funding is not 01, 12, 30 or 32	E
603	ASSIST is 08 and Funding is not 01, 12, 23, 25, 26, 27, 30 or 32	E
604	ASSIST is 13 and Funding is not 01, 22, 25, 26, 27, 30 or 32	E
608	ASSIST is 01 and Funding is not 01, 20, 30 or 32	E





# 33 - DualPathways (Level 2-3 secondary-tertiary pilot) Funding

The new funding source code is 33 - DualPathways (Level 2-3 secondary-tertiary pilot) Funding , the changes are effective from the April 2017 SDR onwards.

The following new validations will be added and are applicable from April 2017 SDR Round:

Error Code	Error Message	Error Type
656	FUNDING = 33 and QUAL is not NZQF Level 2 or 3 or FACTOR is greater than 0.35	E
657	FUNDING = 33 and course start date is not greater than 31/12/16	E
658	If FUNDING = 33, student must be 16 years of age or older but not reached their 20 <sup>th</sup> birthday at the time of the earliest course start date of the qualification being funded by DualPathways (Level 2-3 secondary-tertiary pilot) Funding	E

# 33 - DualPathways (Level 2-3 secondary-tertiary pilot) Funding - Continued

The following existing validations will be altered to include 33 from April 2017 SDR Round:

Error Code	Error Message	Error Type
014	Qualification Code in Course Enrolment is not approved for funding and source of funding is 01, 22, 25, 26, 27, 28, 29, 30, 32 or 33	E
595	RESIDENCY or AUS_RESIDENCY must be Y, or CITIZEN is NZL or AUS, or ASSIST must be 00, 08 or 13 if FUNDING = 22, 27, 28, 29 or 33	E
603	ASSIST is 08 and Funding is not 01, 12, 23, 25, 26, 27, 30, 32 or 33	E
604	ASSIST is 13 and Funding is not 01, 22, 25, 26, 27, 30, 32 or 33	E
620	ASSIST is not 00, 08 or 13 and FUNDING = 22, 25, 26, 27, 28, 29 or 33	E

# New funding categories Q3, Q4, Q5 will be introduced from 2017

Budget 2016 included a number of funding changes that come into effect from 1 January 2017. The changes include:

- › targeted increases to Student Achievement Component (SAC) tuition rates
- › moved course classification #23 Veterinary Science from funding category G2-5 to funding category Q2-5 to align all funding for Veterinary Science to the same rate. Providers who use this course classification need to be aware of this change for 2017. Student Management Systems need to be updated to accommodate this change as well.

**Tertiary  
Education  
Commission**

Te Amorangi  
Mātauranga Matua



# TEC Sector Helpdesk Update

Ari Visan



# Submitting information through the SDR



# Submit correct course completions

When submitting course completions

- › Submit all course completions including unsuccessful completion





# Useful information

# AMFM 2017

Annual Maximum Fee Movement for 2017 is **2%** for existing courses.



# Downloading your qualifications and courses from Which Course Where

- › There is an advanced 'course and qual' search facility on the Which Course Where session on STEO
- › You can download a CSV file of your courses and quals

To get to the advanced search...

- › The qual search can be found [here](#).
- › The course search can be found [here](#).
- › A guide to using the advanced search pages is on the [STEO website](#).

# For more information



Sector Helpdesk

Tertiary Education Commission

Email: [sectorhelpdesk@tec.govt.nz](mailto:sectorhelpdesk@tec.govt.nz)



# Education (Pastoral Care of International Students) Code of Practice 2016

Quality Assurance Division  
Approvals & Accreditation



NEW ZEALAND QUALIFICATIONS AUTHORITY  
MANA TOHU MĀTAURANGA O AOTEAROA

QUALIFY FOR THE FUTURE WORLD  
KIA NOHO TAKATŪ KI TŌ ĀMUA AO!

[www.nzqa.govt.nz](http://www.nzqa.govt.nz)



## Outline of this presentation

- Changes under the revised Code
- Understanding the new Code
- What is next
- Frequently asked questions.



NEW ZEALAND QUALIFICATIONS AUTHORITY  
MANA TOHU MĀTAURANGA O AOTEAROA

QUALIFY FOR THE FUTURE WORLD  
KIA NOHO TAKATŪ KI TŌ ĀMUA AO!

[www.nzqa.govt.nz](http://www.nzqa.govt.nz)



# Changes under the Code of Practice 2016

The Regulation states that the purpose of the Code is to support the Government's objectives for international education by:

- Requiring signatories to take all reasonable steps to protect international students, and
- Ensuring, so far as is possible, that international students have a positive experience in New Zealand that supports their educational achievement.



NEW ZEALAND QUALIFICATIONS AUTHORITY  
MANA TOHU MĀTAURANGA O AOTEAROA

QUALIFY FOR THE FUTURE WORLD  
KIA NOHO TAKATŪ KI TŌ ĀMUA AO!

[www.nzqa.govt.nz](http://www.nzqa.govt.nz)



# Changes under the Code of Practice 2016

- The new International Student Contract Dispute Resolution Scheme [iStudent] will resolve contractual + financial disputes
- NZQA is the point of contact for all other complaints and referrals about potential Code breaches, and will use its statutory powers in response to any breaches.



NEW ZEALAND QUALIFICATIONS AUTHORITY  
MANA TOHU MĀTAURANGA O AOTEAROA

QUALIFY FOR THE FUTURE WORLD  
KIA NOHO TAKATŪ KI TŌ ĀMUA AO!

[www.nzqa.govt.nz](http://www.nzqa.govt.nz)



# Changes under the Code of Practice 2016

The NZQA statutory powers include the authority to:

- Issue compliance notices to a signatory, requiring them to do, cease doing, a particular thing
- Impose conditions on an organisation's approval as a signatory
- Remove an organisation's signatory status.



NEW ZEALAND QUALIFICATIONS AUTHORITY  
MANA TOHU MĀTAURANGA O AOTEAROA

QUALIFY FOR THE FUTURE WORLD  
KIA NOHO TAKATŪ KI TŌ ĀMUA AO!

[www.nzqa.govt.nz](http://www.nzqa.govt.nz)



## Changes under the Code [cont'd]

The Code specifies:

- that a signatory must manage and monitor the behaviour of their agents
- insurance requirements for students
- that education instruction needs to be appropriate for student's expectations, English language proficiency, and academic capability.



NEW ZEALAND QUALIFICATIONS AUTHORITY  
MANA TOHU MĀTAURANGA O AOTEAROA

QUALIFY FOR THE FUTURE WORLD  
KIA NOHO TAKATŪ KI TŌ ĀMUA AO!

[www.nzqa.govt.nz](http://www.nzqa.govt.nz)





# The Code of Practice

- Associated documentation:
  - The Regulation
    - 10 outcomes, each with its own process for signatories
  - The NZQA Guidelines
  - The International Student Contract Dispute Resolution Scheme Rules 2016
  - The NZQA Application to become a signatory



NEW ZEALAND QUALIFICATIONS AUTHORITY  
MANA TOHU MĀTAURANGA O AOTEAROA

QUALIFY FOR THE FUTURE WORLD  
KIA NOHO TAKATŪ KI TŌ ĀMUA AO!

[www.nzqa.govt.nz](http://www.nzqa.govt.nz)

# The new Code of Practice - 1 July 2016

## 10 Compulsory outcomes for signatories, these are:

Marketing and promotion	Safety and well-being
Managing and monitoring agents	Student support, advice and services
Offers, enrolment, and contract	Managing withdrawal and closure
Immigration matters	Grievance Procedures
Orientation	Compliance with International Student Contract Dispute Resolution Scheme [DRS].



NEW ZEALAND QUALIFICATIONS AUTHORITY  
MANA TOHU MĀTAURANGA O AOTEAROA

QUALIFY FOR THE FUTURE WORLD  
KIA NOHO TAKATŪ KI TŌ ĀMUA AO!

[www.nzqa.govt.nz](http://www.nzqa.govt.nz)



# Material now available on NZQA website

- **Two sets of guidelines:** Schools and Tertiary. These **support** signatories to comply with the Code, and provide useful additional information. **The guidelines are not the regulation**
- Student brochure for complaints
- New complaint form and contact points
- **Combined** application form for new Signatories.



NEW ZEALAND QUALIFICATIONS AUTHORITY  
MANA TOHU MĀTAURANGA O AOTEAROA

QUALIFY FOR THE FUTURE WORLD  
KIA NOHO TAKATŪ KI TŌ ĀMUA AO!

[www.nzqa.govt.nz](http://www.nzqa.govt.nz)



## What's next?

Self-review attestation form and guidance	Was published on NZQA website on 20 October 2016
Self-review attestation due to NZQA	1 December 2016
Resource toolkit	1 December 2016
Translation of the new Code of Practice	1 December 2016



NEW ZEALAND QUALIFICATIONS AUTHORITY  
MANA TOHU MĀTAURANGA O AOTEAROA

QUALIFY FOR THE FUTURE WORLD  
KIA NOHO TAKATŪ KI TŌ ĀMUA AO!

[www.nzqa.govt.nz](http://www.nzqa.govt.nz)



# Frequently asked questions...

- Do I need to re-apply for Code of Practice signatory status?



NEW ZEALAND QUALIFICATIONS AUTHORITY  
MANA TOHU MĀTAURANGA O AOTEAROA

QUALIFY FOR THE FUTURE WORLD  
KIA NOHO TAKATŪ KI TŌ ĀMUA AO!

[www.nzqa.govt.nz](http://www.nzqa.govt.nz)



# Frequently asked questions...

- What do I need to do to ensure that I am compliant with the new Code?
- Do I need to re-write all my policies and procedures for the new Code?



NEW ZEALAND QUALIFICATIONS AUTHORITY  
MANA TOHU MĀTAURANGA O AOTEAROA

QUALIFY FOR THE FUTURE WORLD  
KIA NOHO TAKATŪ KI TŌ ĀMUA AO!

[www.nzqa.govt.nz](http://www.nzqa.govt.nz)





## Frequently asked questions...

- What information do I need to give students enrolled before 1 July 2016 who will remain enrolled after 31 December 2016?
- Do I need to issue new enrolment agreements to students who enrolled before 1 July 2016 and will continue to study here after 31 December 2016?



NEW ZEALAND QUALIFICATIONS AUTHORITY  
MANA TOHU MĀTAURANGA O AOTEAROA

QUALIFY FOR THE FUTURE WORLD  
KIA NOHO TAKATŪ KI TŌ ĀMUA AO!

[www.nzqa.govt.nz](http://www.nzqa.govt.nz)

## Where to find more information?

- New NZQA Code team in QAD [[Code.enquiries@nzqa.govt.nz](mailto:Code.enquiries@nzqa.govt.nz)]
- NZQA website [Home > Providers and partners]
- eQuate newsletter
- NZQA call centre 0800 697 296



NEW ZEALAND QUALIFICATIONS AUTHORITY  
MANA TOHU MĀTAURANGA O AOTEAROA

QUALIFY FOR THE FUTURE WORLD  
KIA NOHO TAKATŪ KI TŌ ĀMUA AO!

[www.nzqa.govt.nz](http://www.nzqa.govt.nz)

NZ International  
Education Strategy  
&  
International  
Student Wellbeing  
Strategy

ThinkNew<sup>®</sup>





# NZ International Education Strategy

ThinkNew<sup>®</sup>



- A comprehensive approach to deliver a quality experience for international students, and international horizons for New Zealanders
- What is international education for – what is it trying to achieve – for students, for New Zealand and for all learners?
- The ‘What’ and the “Why” – the “How” will come later in the implementation plan
- Co-developed by Education New Zealand and Ministry of Education with the education sector, students, communities and broader interests





# NZ International Education Strategy

ThinkNew®



- Broaden the scope and emphasis – the role that international education plays in New Zealand’s growth and our education system
- New ways of delivering education, changing demands, new disruptive opportunities
- Broader interpretation of value – not just economic
- Internationalising NZ’s education system
- Incorporating Maori perspectives





# NZ International Education Strategy

ThinkNew®

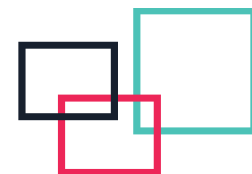


Online and face-to-face engagement across industry

Online consultation on draft strategy

Finalising strategy

Strategy launch







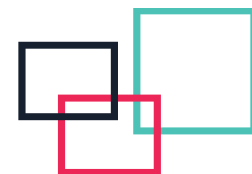
## NZ INTERNATIONAL EDUCATION STRATEGY

### STUDENT EXPERIENCE

- International Student Wellbeing Strategy
- 

- 
- 
- 

- 
- 
- 





International Students feel welcome, safe and well, enjoy a high quality education and are valued for their contribution to New Zealand

## Economic Wellbeing

- International Students have adequate funds to live and study

## Quality Education

- International Students receive quality education and achieve qualifications that support their future pathways and choices

## Health and Wellbeing

- International students are safe and healthy

## Inclusion

- International students feel welcomed, valued and socially connected



# International Student Wellbeing Strategy

- Phase one Stakeholder engagement was focused on Auckland – phase two will focus on regions outside of Auckland
- Creating greater cross-agency cooperation and collaboration

MOE	NZQA	INZ / MBIE
TEC	NZ Police	MSD
MFAT	ATEED & Auckland City Council	Health Boards
Office of Ethnic Communities	Human Rights Commission	Education NZ



# How to be involved

## NZ International Education Strategy

- Workshops
- Email: [strategy@enz.govt.nz](mailto:strategy@enz.govt.nz)
- Online consultation

## International Student Wellbeing Strategy

- Further engagement (esp outside Auckland)
- Email: [international.division@education.govt.nz](mailto:international.division@education.govt.nz)
- Peak body representatives

**ThinkNew**<sup>™</sup>



**NEW ZEALAND  
EDUCATION**

**[studyinnewzealand.com](http://studyinnewzealand.com)**



# TEC Roadshow 2016



**MINISTRY OF SOCIAL  
DEVELOPMENT**  
TE MANATŪ WHAKAHIATO ORA



## MAKE THE DATE APPLY BY 16 DECEMBER

[studylink.govt.nz](http://studylink.govt.nz)

 **STUDYLINK**  
Hoto Akoranga  
*A service of the Ministry of Social Development.*

We help New Zealanders to help themselves to be safe, strong and independent  
Ko ta mātou he whakamana tangata kia tū haumarū, kia tū kaha, kia tū motuhake





# Talking points

- Make the date – apply by 16 December
- Connect
- Withdrawals/postponements – impact on performance tests
- Study (vacation) breaks
- New look StudyLink website
- Studying Overseas
- VoS testing
- VoS Online password reset



# Why apply early

- We expect to receive over 270,000 applications for student loans and allowances.
- Around 65% of all Jobseeker Support Student Support (JSSH) applications are processed during Nov/Dec.
- Applying by 16 December helps us to ensure that students receive their entitlements on time and provides students with greater certainty around their financial circumstances.



# The creative approach

- For a fourth year, we want students to apply by 16 December, and to do this we're asking them to *Make the Date*.
- The date is now familiar to students, and our new ads will keep it fresh and continue to catch their attention.
- This year we worked with students more than ever to develop the campaign. One group was part of the initial brainstorming and another was used to test and refine the concept.
- In the build up to 16 December, the ads show another group of students building the number 16 out of items related to a wide range of study topics.



# Call to action

## Direct marketing

- Email 130,000 current students who may need to reapply for next year
- We'll continue to email them approximately every three weeks unless they have applied for 2017.
- Reminders

## Advertising

- Digital displays and floor decals
- Adshels near major transport hubs and around campus
- Online and social media
- TVNZ On Demand, TV3Now and YouTube
- Radio



# Example



As a student you have heaps of dates to remember - assignments, exams, and soon enough graduation.

To get there, you have to make this date first - 16 December.

We've already got your details, which means you can **login to MyStudyLink** and use the Returning Application to apply quickly and easily.

If you've had a student loan for the last two years, you'll need to know if you've passed at least half of your studies when you apply.

Then, make sure you apply at **studylink.govt.nz** by 16 December.

**APPLY NOW**

# Overview



OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH
<p>Apply by 16 December 2016.</p> <ul style="list-style-type: none"> <li>- First-time students at <a href="http://studylink.govt.nz">studylink.govt.nz</a></li> <li>- Returning students through MyStudyLink.</li> </ul>		<p>Apply now and you may still get everything sorted in time for your first payment.</p> <ul style="list-style-type: none"> <li>- First-time students at <a href="http://studylink.govt.nz">studylink.govt.nz</a></li> <li>- Returning students through MyStudyLink.</li> </ul>			
<p>Submit supporting documents quickly using Connect.</p> <ul style="list-style-type: none"> <li>- If not received by the end of January, you may not have everything sorted in time for your first payment.</li> <li>- Track the progress of your application using MyStudyLink.</li> </ul>		<p>Submit supporting documents straight away using Connect.</p> <ul style="list-style-type: none"> <li>- If not received by the end of January, you may not have everything sorted in time for your first payment.</li> <li>- Track the progress of your application using MyStudyLink.</li> </ul>		<p>Submit supporting documents straight away using Connect or you may not have everything sorted in time.</p> <ul style="list-style-type: none"> <li>- Track the progress of your application using MyStudyLink.</li> </ul>	
<p>Reminders – complete your application using Connect.</p>					



# www.providers.studylink.govt.nz

## Text for websites and newsletters

### Full text

#### Make the Date – 16 December

Around 180,000 students will need to get organised for study in 2017. Apply by 16 December to give yourself the best chance of having everything sorted ready for the start of your course.

If you've had a Student Loan or Student Allowance in the last 12 months you can use the Returning Application in MyStudyLink to apply quickly and easily.


### Short version text

#### Make the Date – 16 December

Get your application in by 16 December to make sure you can get everything sorted ready for the start of your course.

## Website images and screensavers

 [Download the "Make the Date" digital banners \(Zip 755.76KB\)](#)

 [Download the "Make the Date" screensavers and wallpapers \(Zip 2.04MB\)](#)

VoS Online login >  
SAKBase login >

## STUDYLINK FOR PROVIDERS

A resource for education providers

Training & resources Helping students Forms & publications About us Search

Home > About us > Providers news > Resources for careers advisors

News	<h3>Resources for careers advisors</h3> <p>05 May 2016.</p> <p>Resources to help students get ready for tertiary study.</p> <p>Students planning on going to tertiary study next year have a lot to think about. That includes how to fund those studies.</p> <p>The <a href="#">StudyLink website</a> has alot of great information to get students thinking about what it will cost to live and study.</p> <p>As well as using information online we have assembled a range of resources to assist you in helping students to understand their student finances.</p> <ul style="list-style-type: none"> <li><a href="#">Download the Student Allowance and Loan PowerPoint presentation (Powerpoint 2.56MB)</a></li> <li><a href="#">Download 'Ways 2 fund Your Study' booklet (PDF 677.62KB)</a></li> <li><a href="#">Download 'What's in a Student Loan' booklet (PDF 951.2KB)</a></li> <li><a href="#">Download the RealMe flyer (PDF 352.55KB)</a></li> <li><a href="#">Download 'Sussed - Apply Online' flyer (PDF 1.23MB)</a></li> </ul>
Glossary	
Contact us	
Terms of use	



# Connect

## – online portal for sending documents

- From 13 November Connect is changing providers and is no longer a New Zealand Post service.
- The Connect service will still be accessible at [www.connect.co.nz](http://www.connect.co.nz)
- Connect no longer has a vault/document storage service. NZPost has sent emails to all current users to let them know about the changes.
- There are no other changes to how students use or access Connect.





# www.connect.co.nz

- The easiest and fastest way for students (and their partners and parents) to send us their evidence, application forms and additional information
- You can help us to get the majority of student's incoming mail via Connect, by talking to students about Connect and encouraging them to use it.
- Aim to have evidence by 16 Jan.
- Delays in sending in evidence compromises the benefits of applying early.



# Performance tests

## - Student Loan

- To access a Student Loan for study a student will generally need to have passed at least half the EFTS of their previous study.
- The EFTS count commences with the student's first course with an end date in 2009 (or later) **and** for which the student used one or more parts of the Student Loan (eg living costs, course fees, or course-related costs).
- Once the EFTS count is started, the EFTS for all tertiary study is counted, regardless of whether the student has used a Student Loan for that study or not.
- Performance is assessed over a five-year rolling cycle; this means after five years, the first year of the original five year assessment is disregarded.

# 7 Performance tests

## - Student Allowance

- Access to a Student Allowance is suspended if a student fails to pass the half the work of the last tertiary course they received a Student Allowance for.
- If a student withdraws from a course or reduces to part-time study, they might lose their future Student Allowance entitlement for failing to pass more than half of their study.
- If a student indicates that they are intending to withdraw, reduce their course commitments or are seeking a deferral/postponement and have already received a Student Allowance payment they should discuss their situation with StudyLink.



# Student Allowance

- Students can be considered for another Student Allowance where they have:
  - returned to complete current course of study within existing study dates
  - withdrawn having already passed more than half of their course of study
  - failed for 'reasons beyond control'
  - fully repaid the Student Allowance
    - before the end of the course if the course is less than 32 weeks
    - within 12 months of the course's start date if the course is 32 weeks or more.



# Returning to the course

- When a student applies to recommence their course and Student Allowance, they'll need to provide a statement from the education provider confirming they:
  - already successfully completed at least half the work on the course,
  - returning to the same course of study at about the same point they left and,
  - had the postponement approved by their course supervisor and enrolment staff.



# Study (Vacation) Breaks

- Students are not entitled to receive Student Allowance or Loan Living Costs payments where the vacation break is over three weeks in length.
- Where the vacation period that is longer than three weeks (21 days), it must be reported within the 'vacation date' fields.
- **Don't** report breaks *3 weeks or under*.
- The start date is generally a Monday – the Monday of the start of the vacation.
- The end date is generally a Sunday – the Sunday before the student returns to study.



# Study (Vacation) Breaks

## 2016 Health check results

- We checked 104 providers with cross-year enrolments over the Christmas period.
- 39 (37.5%) providers reviewed needed to send updated VoS responses to add vacation breaks.
- Letters were sent to those providers to raise awareness of their obligations.



# Updated StudyLink website

## - launch 20 October

- New design and layout, including:
  - new banner
  - less clutter/bigger text
- Content re-written – using plain English and removing jargon
- Responsive design – can view on all devices including mobile
- Sussed tool removed and information included in content
- FAQ information included in content
- Re-designed calculators

*We've tested it with clients and we'll continue to make changes based on feedback we receive.*



# Updated StudyLink website

- launch 20 October

The screenshot displays the updated StudyLink website. At the top left is the Ministry of Social Development logo with the text 'MINISTRY OF SOCIAL DEVELOPMENT' and 'TE HAKAHO WAKAHO KIO ORA'. To the right is a search bar. Below this is the 'STUDYLINK' logo with the tagline 'Hoto Akoranga' and 'A service of the Ministry of Social Development'. Navigation buttons for 'Glossary' and 'Forms' are visible. A main menu includes 'Starting study', 'In study', 'Returning to study', and 'Finished studying', with a 'Login' button. A central text block states: 'Helping students make informed choices about their student finance, how to apply for it and manage it online.' Below this are four content boxes: 'Starting study' (Thinking about study, Paying for study, Apply), 'In study' (Change of circumstances, Urgent costs, End of semester), 'Returning to study' (Re-apply, Study break, Continuing study), and 'Finished study' (Loan balance, Paying back your loan, Passing requirements). On the right, an 'Online services' sidebar lists: MyStudyLink, Apply online, Eligibility, Manage your RealMe, and Connect.

MINISTRY OF SOCIAL DEVELOPMENT  
TE HAKAHO WAKAHO KIO ORA

STUDYLINK  
Hoto Akoranga  
A service of the Ministry of Social Development

Glossary Forms

Starting study In study Returning to study Finished studying Login

Helping students make informed choices about their student finance, how to apply for it and manage it online.

**Starting study**

- Thinking about study
- Paying for study
- Apply

More »

**In study**

- Change of circumstances
- Urgent costs
- End of semester

More »

**Returning to study**

- Re-apply
- Study break
- Continuing study

More »

**Finished study**

- Loan balance
- Paying back your loan
- Passing requirements

More »

Online services

- MyStudyLink
- Apply online
- Eligibility
- Manage your RealMe
- Connect



# International Connections

## Overseas Study changes

- On the 19 July Tertiary Education, Skills and Employment Minister Steven Joyce announced the International Connections for New Zealanders package, which is designed to help grow the number of students who study overseas while ensuring that the benefits are maximised for New Zealand taxpayers.
- As part of the International Connections for New Zealanders Budget package the Government is:
  - extending the student loan full-time study interest exemption to the recipients (and eligible partners) of Government-funded scholarships studying overseas or on an internship
  - targeting tuition subsidy funding and student support for New Zealand Permanent Residents (NZPRs) who are studying overseas study as part of a New Zealand Qualification
  - extending tuition subsidy funding and making changes to student support for New Zealand citizens (NZCs) and eligible NZPRs for study at an overseas campus or delivery site of a New Zealand provider.



# Changes to student support for overseas study

- For study starting on or after 1 January 2017 to be eligible for student loan and allowance for study at an overseas campus or delivery site of a New Zealand provider, a student will need to be:
  - in regions the Government wishes to expand its commercial and social linkages
  - level 7 or above on the New Zealand Qualifications Framework
  - full-time and not extramurally, with part of the qualification being completed in New Zealand.
- If students are already in study these changes will not affect them until they apply for a new period of overseas study commencing on or after 1 January 2017.
- New Zealand Permanent Residents will also need to meet the new eligibility requirements for New Zealand Permanent Residents studying overseas.



# Changes for New Zealand Permanent Resident's studying overseas

- Eligibility for tuition subsidy funding and student support will be targeted for NZPRs studying overseas by:
  - removing eligibility if in the last 5 years, they have spent more than 6 months in the country they are going to study in
  - removing eligibility if they are overseas studying extramurally
  - requiring them to meet an ordinarily resident test for tuition subsidy funding



# VoS Online password reset

- This change will take place at the end of October
- Instead of having a challenge question to reset your password you will be sent an email with a link to change your password.
- To support this new process, after the change is completed you will be required to enter your email address.
- Please do not use a personal email address.
- You can't have more than one account linked to the same email address
- We will advise you closer to the time of a confirmed date and with further instructions on what you need to do.



# VoS Testing

## Providers using the Full Electronic Transfer Method

- Before using the full electronic transfer method, education providers need to modify their Student Management System (SMS) to be able to load, process, and generate VoS files.
- They then need to complete a testing programme with MSD to ensure that the system will be fully functional before it goes live. This testing must occur, and be successfully passed, before the education provider can commence using the full electronic transfer method.
- Testing cannot occur between November and April of any given year due to this being the peak period for both StudyLink and education providers.
- Please contact us early to discuss the testing process and schedule this in.

## ➤ VoS Testing cont

- If you are planning to make changes to or implementing a new SMS please contact the providers helpline to discuss whether VoS testing will be required.



# Thank you

- › Your feedback is important to us – watch out for our email/survey.
- › Presentation available on the TEC website from early November.

